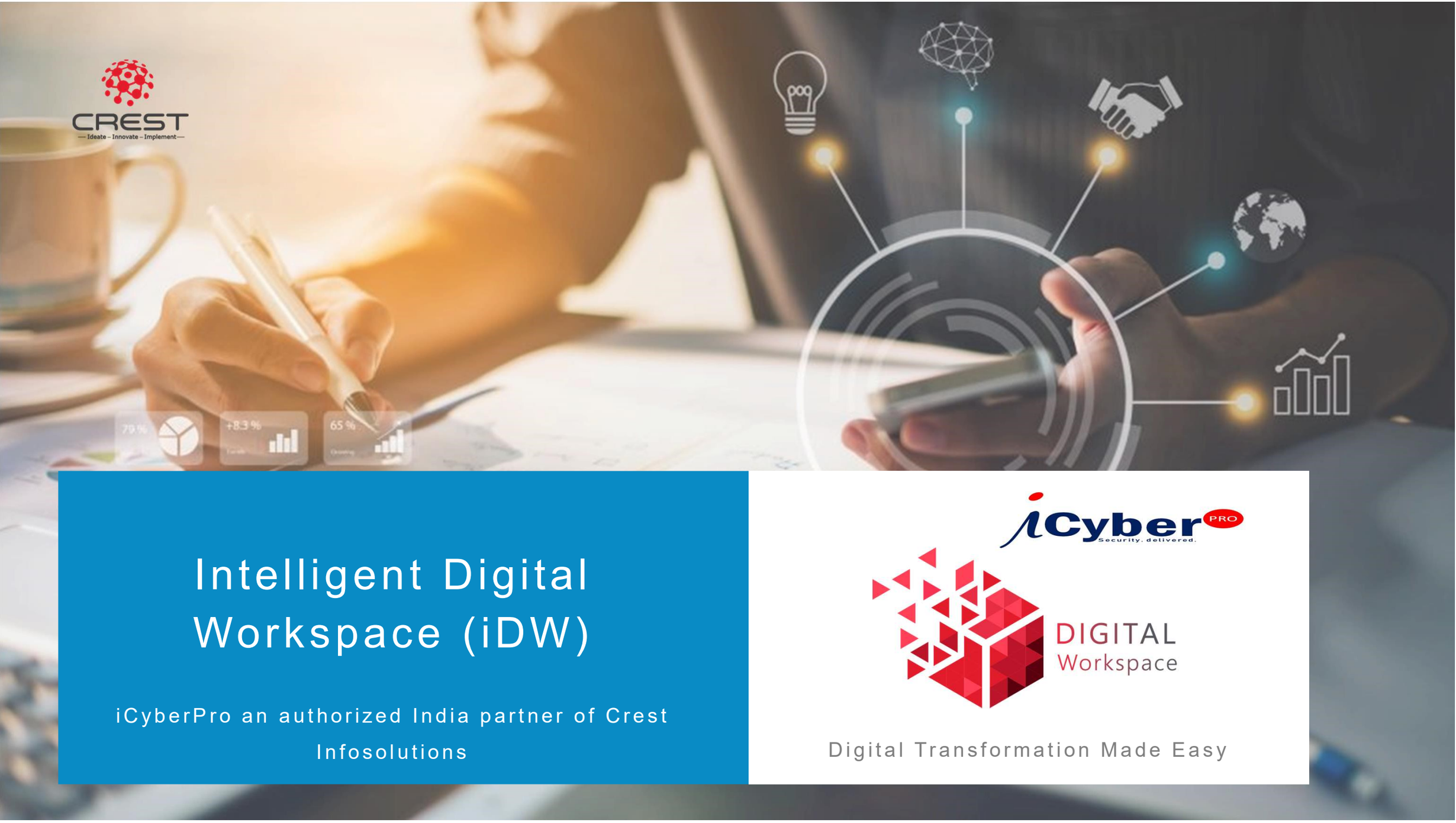


Intelligent Digital Workspace (iDW)

iCyberPro an authorized India partner of Crest Infosolutions

DIGITAL Workspace

Digital Transformation Made Easy

01

INTRODUCING iCyberPro

Introduction of iCyberPro, an Cyber Security & digital workspace Solutions and Services provider.

02

INTRODUCING CREST

Introduction of Crest Infosolutions, an IT Solutions and Services provider.

02

INTRODUCING iDW

Overview of Intelligent Digital Workspace (iDW) and underlying Alfresco platform.

03

iDW FEATURES AND FUNCTIONS

Detailed view of features and functions available in iDW platform.

04

BUSINESS BENEFITS OF iDW

Business benefits of using iDW as Digital Transformation platform.

ABOUT-iCyberPro

EST. 2019

iCyberPro is an Cyber Security and intelligent digital workspace solution company based in India with vast amount of experience in delivering security and data digitalisation solutions for customers in various industry domains including Government, Public Sector, Banking, Finance, Education, Transportation,Energy,Telecommunication,Property,Retail and eCommerce.

With strong emphasis in delivering technology solutions based on open source stack, Crest has partnered with technology companies such as Crest Infosolution, Kaspersky, Fortinet, FIREEYE, VM Ware, F5, D-link, Schneider, HUAWEI, Holm Security etc.

Our team has expertise to navigate the evolving world of technology and determine which path is right for your business, large or small. We work with our clients to identify their unique needs, providing customized plans and products to improve productivity, streamline business communications, and lower IT costs to our esteemed customers across Asia Pacific, Middle-East and Europe and USA

TECHNOLOGY PARTNERS

CREST — Ideate – Innovate – Implement —

kaspersky

FORTINET

FIREEYE™

vmware

MariaDB

F5

HUAWEI

HOLM SECURITY Partner

D-Link

ABOUT-CREST

EST. 2012

Crest Infosolutions is an IT Solutions and Services company based in Singapore, Malaysia, Hong Kong, Philippines and India, with vast amount of experience in delivering business solutions for customers in various industry domains including Public Sector, Banking, Finance, Education, Transportation, Energy, Telecommunication, Property, Retail and eCommerce.

With strong emphasis in delivering technology solutions based on open source stack, Crest has partnered with technology companies such as Alfresco, Fasoo, IBM, Microsoft, MariaDB, Ephesoft, AWS and Tehama etc.

Our team consists of highly trained professionals who have had significant experience in designing, developing and managing Digital Transformation projects for our esteemed customers across Asia Pacific, Middle-East and Europe and USA.

- SINGAPORE
- MALAYSIA
- HONG KONG
- PHILIPPINES
- INDIA

TECHNOLOGY PARTNERS

Alfresco
EPHESOFT
FASOO
GitHub Enterprise
Microsoft Partner
MariaDB
UiPath Robotic Process Automation
IBM Business Partner
TEHAMA
aws

DIGITAL Workspace

Intelligent Digital Workspace

Combined with a host of features and automation tools, intelligent digital workspace (iDW) is an ideal platform for organizations looking to embark on digital transformation journey. iDW is a device agnostic platform, which can be securely accessed from any devices and facilitates users to create, maintain, retrieve, disseminate and archive information from anywhere, anytime.

iDW combines productivity suite for creating and editing documents online, automate business processes and case applications and unified communication to facilitate real-time user interaction for better decision making.

DIGITIZATION

Features included to help organizations digitize legacy documents and convert into meaningful information.

DIGITALIZATION

Built-in e-Forms and Business Process designer to easily convert physical paper based forms into electronic forms – which reduces paper/printer usage and related expenses.

CREST

UNIFIED PLATFORM

1 DOCUMENTS

Create, Edit, Manage and Collaborate

2 TASKS

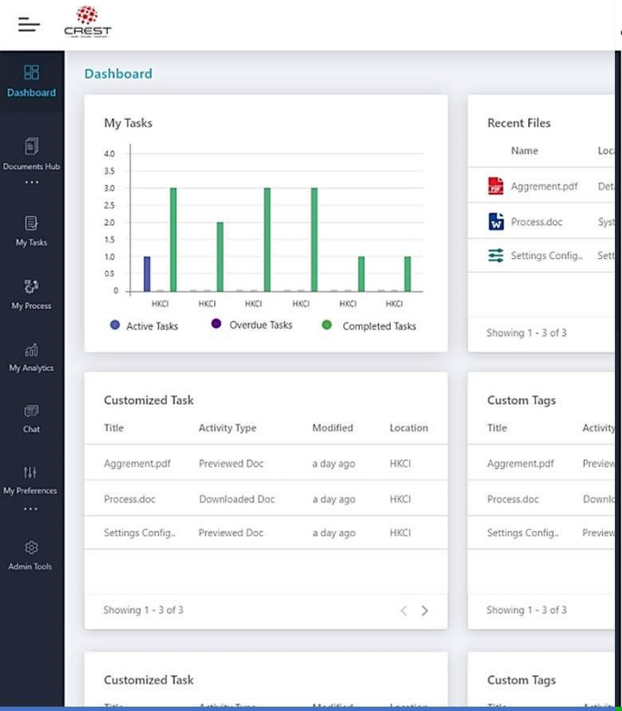
Create, Manage and Execute tasks.

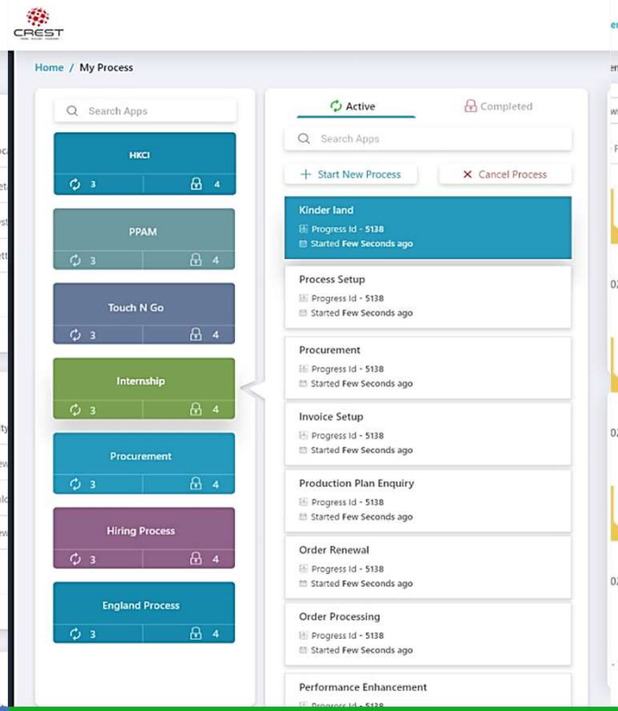
3 COMMUNICATION

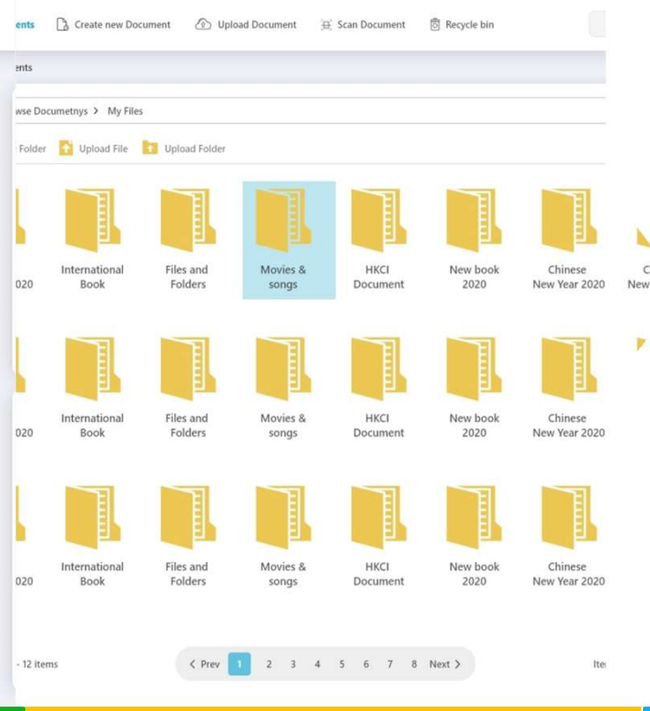
Instantly connect, meet and discuss with anyone.

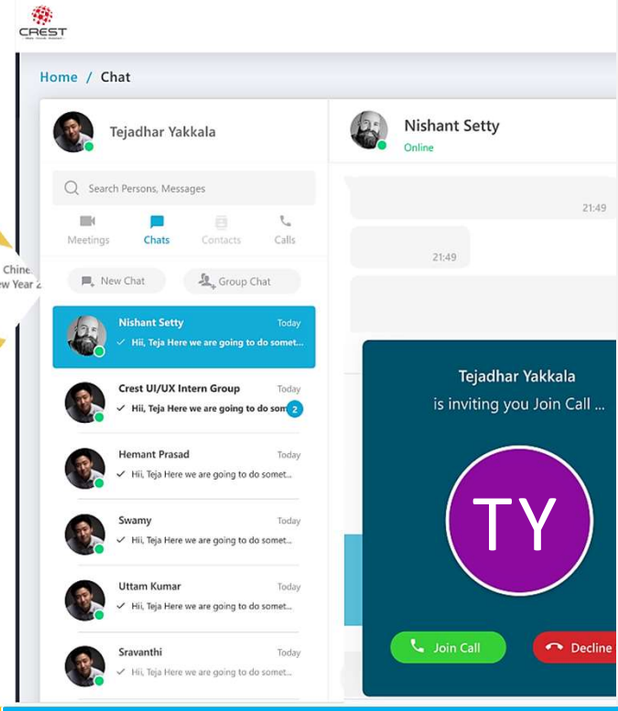
4 SECURITY

Keep your Data and Communication fully secure.









DASHBOARD

Personalized and Configurable User Dashboard

TASK CENTER

Start business processes and execute tasks interactively

DOCUMENT HUB

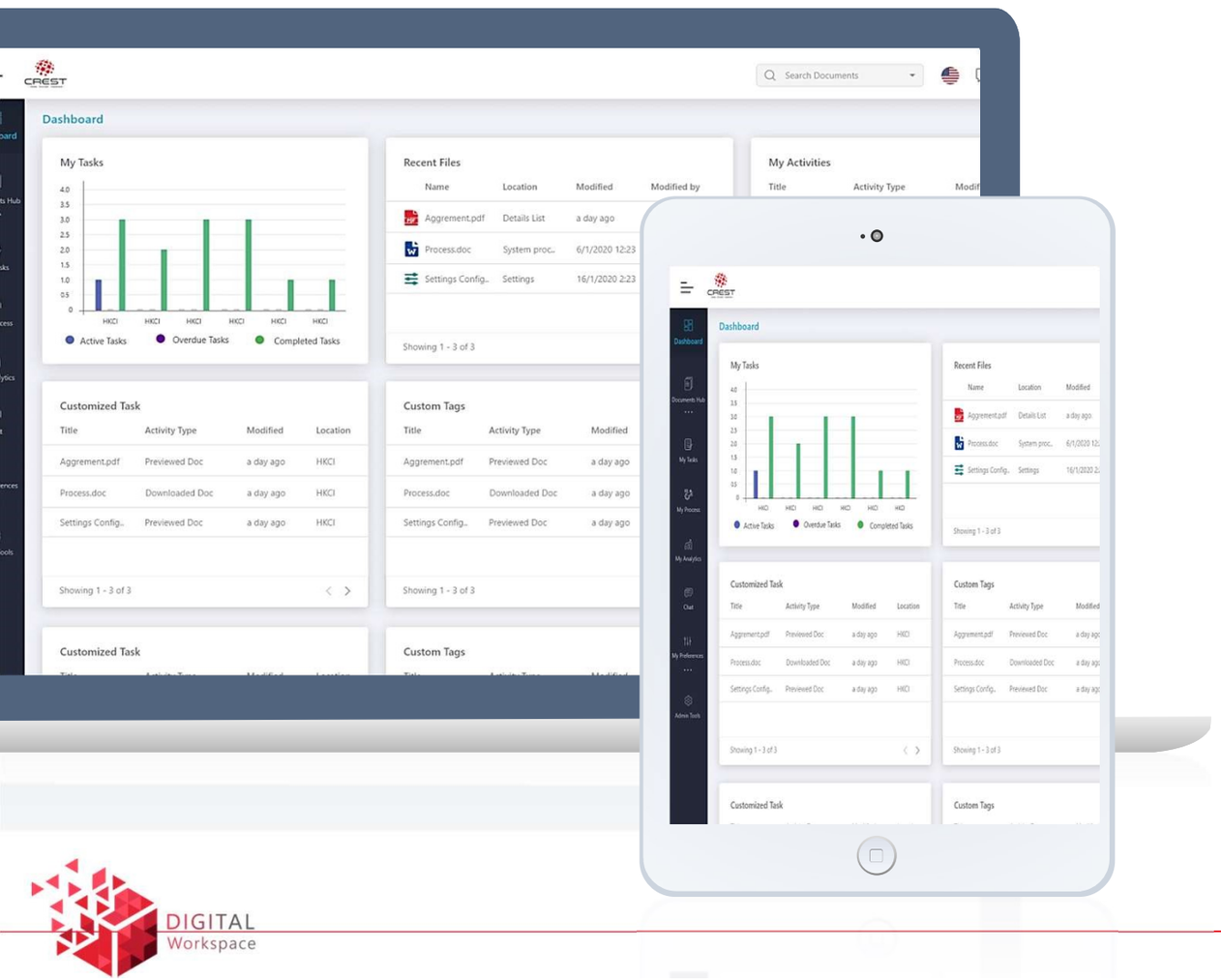
Create, Manage, Retrieve and Collaborate on business documents in a secure manner.

UNIFIED COMMUNICATION

Keep in touch and collaborate with your colleagues in a real-time via text chat, Audio/Video calls and Screen sharing.

DASHBOARD

Personalized for every user



PERSONALIZED

Allows each user to configure their dashboard by simply selecting the right widget as per their work.

INTERACTIVE

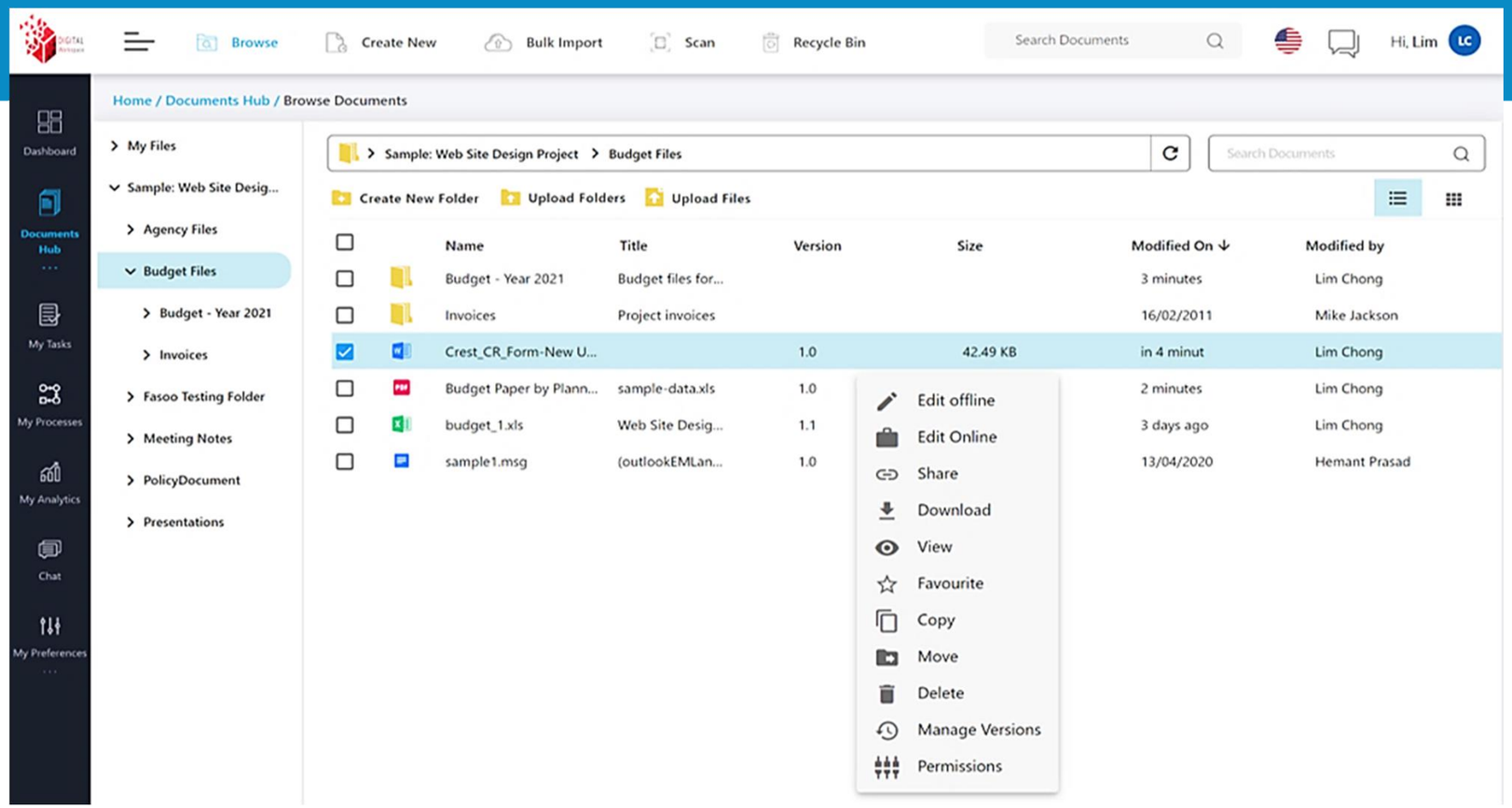
Interactive dashboard allows users to jump to the specific tasks or document and start collaborating with their online colleagues.

MULTI-LINGUAL

Multi-lingual user interface supports English, Bahasa Malaysia (BM), Bahasa Indonesia, Simplified Chinese, Traditional Chinese, Vietnamese, German, French, Italian, Spanish, Russian and Dutch.

DOCUMENT WORKSPACE

Collaborative document workspace to manage and work with your business documents



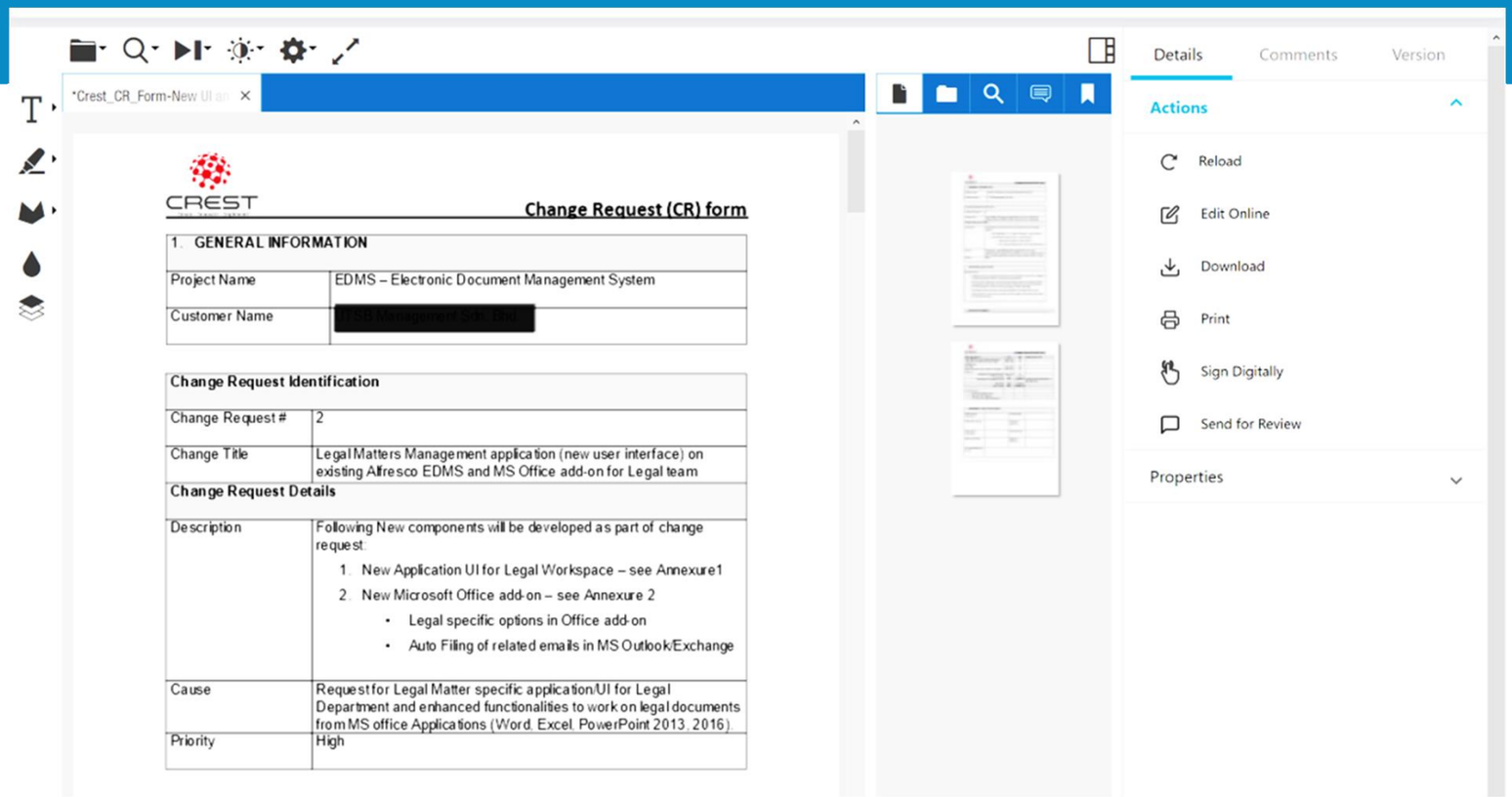
- → Structured Document Management
- → Comprehensive Taxonomy
- → Generate Documents from Templates
- → Upload Document by Drag-n-Drop
- → Preview Documents Online
- → Edit Office Documents Online
- → Full-text Search
- → Access Control and Encryption

DIGITAL Workspace

CREST

DOCUMENT WORKSPACE

Collaborative document workspace to manage and work with your business documents



→ Redact Sensitive Data

→ Annotate / Add Sticky Notes

→ Apply Watermark

→ Highlight Text or Section

→ Add Various Stamps

→ Optimize – Brightness/Contrast

→ Print Documents

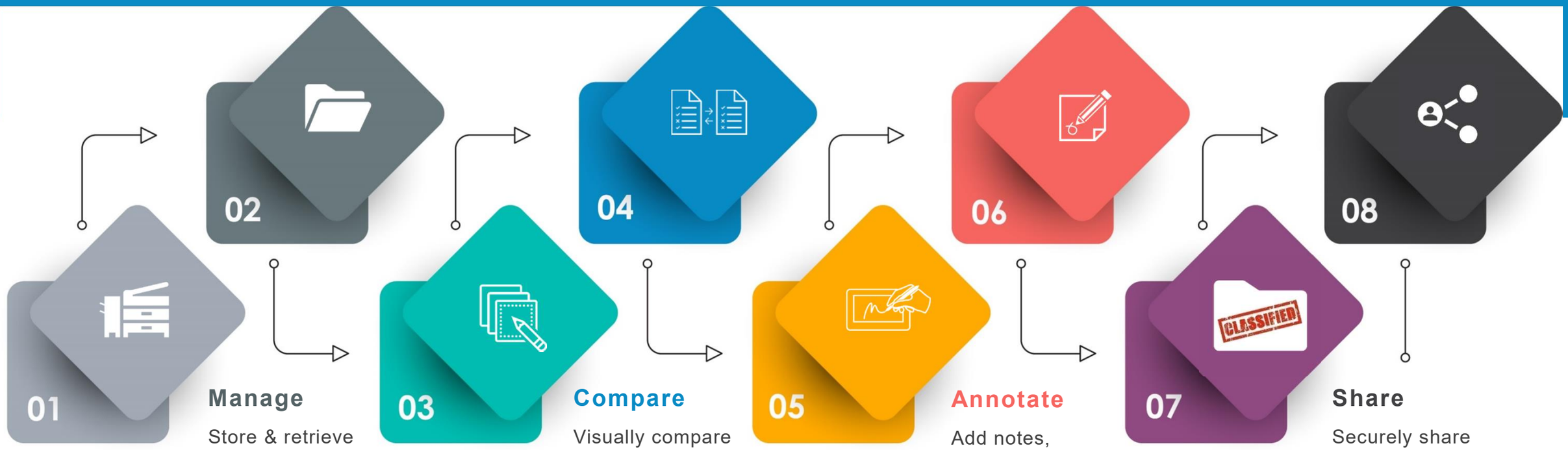
→ Sign Documents Electronically

DIGITAL Workspace

CREST

DOCUMENT WORKSPACE

Comprehensive Automation Features



01 Scan Online

Scan and OCR documents from scanner or MFP to Digital Workspace

02 Manage

Store & retrieve documents in an efficient way.

03 Edit Online

Edit Office documents online and collaboratively with other users.

04 Compare

Visually compare Two documents or versions online with changes highlighted.

05 eSignature

Sign documents electronically, anytime from anywhere.

06 Annotate

Add notes, comments and stamps.
Redact sensitive information from documents.

07 Classify

Identify sensitive documents and Protect them automatically to meet PCI-DSS, PDPA and GDPR compliance.

08 Share

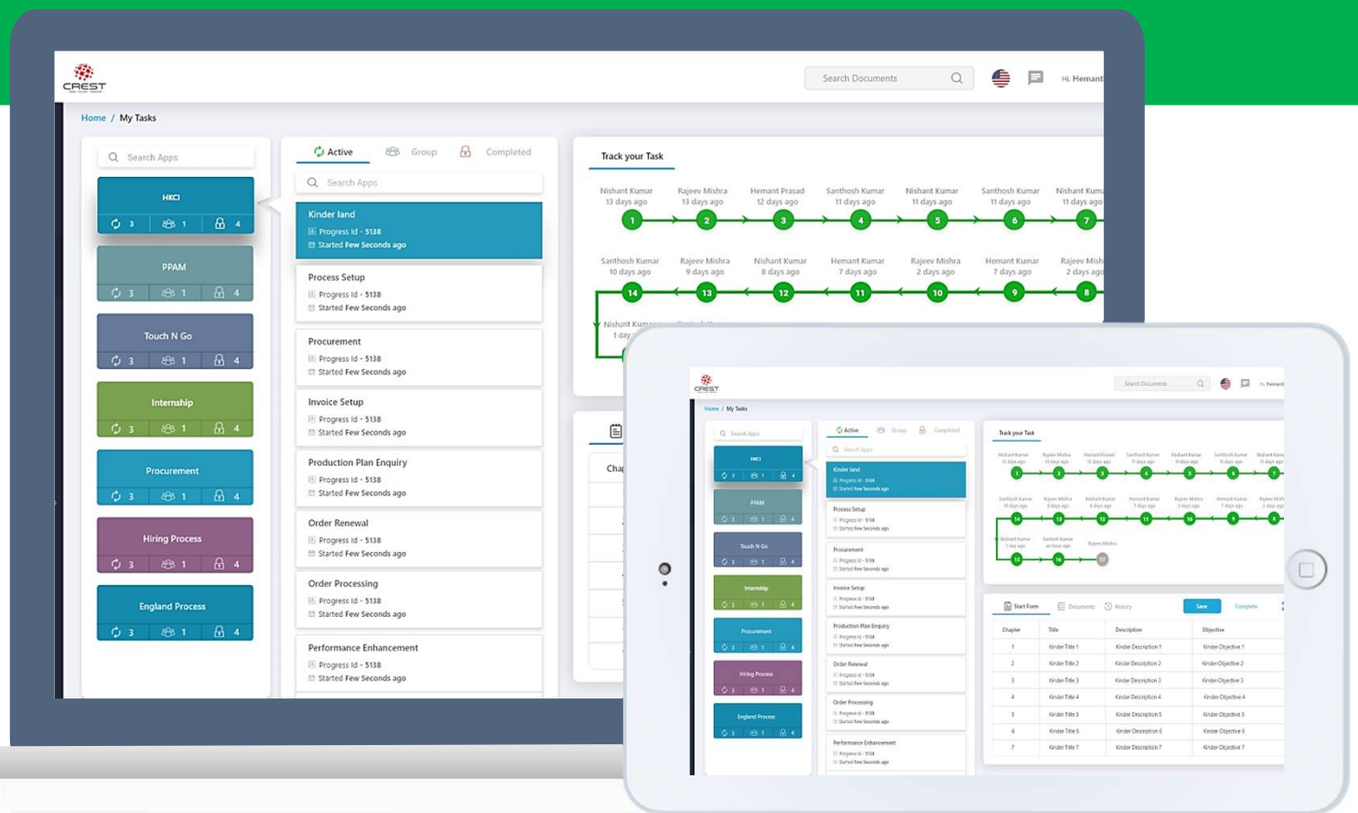
Securely share documents within or outside organization.

DIGITAL Workspace

CREST

TASK WORKSPACE

Navigate through our intuitive task workspace to start working on your tasks or monitor progress.



INTUTIVE AND PERSONALISED

Comprehensive interface to allow users to access and filter the task to respond to business processes.

PRODUCTIVITY AND ANALYTICS

Track user response times and optimize business process to achieve better user productivity.

MOBILE FIRST

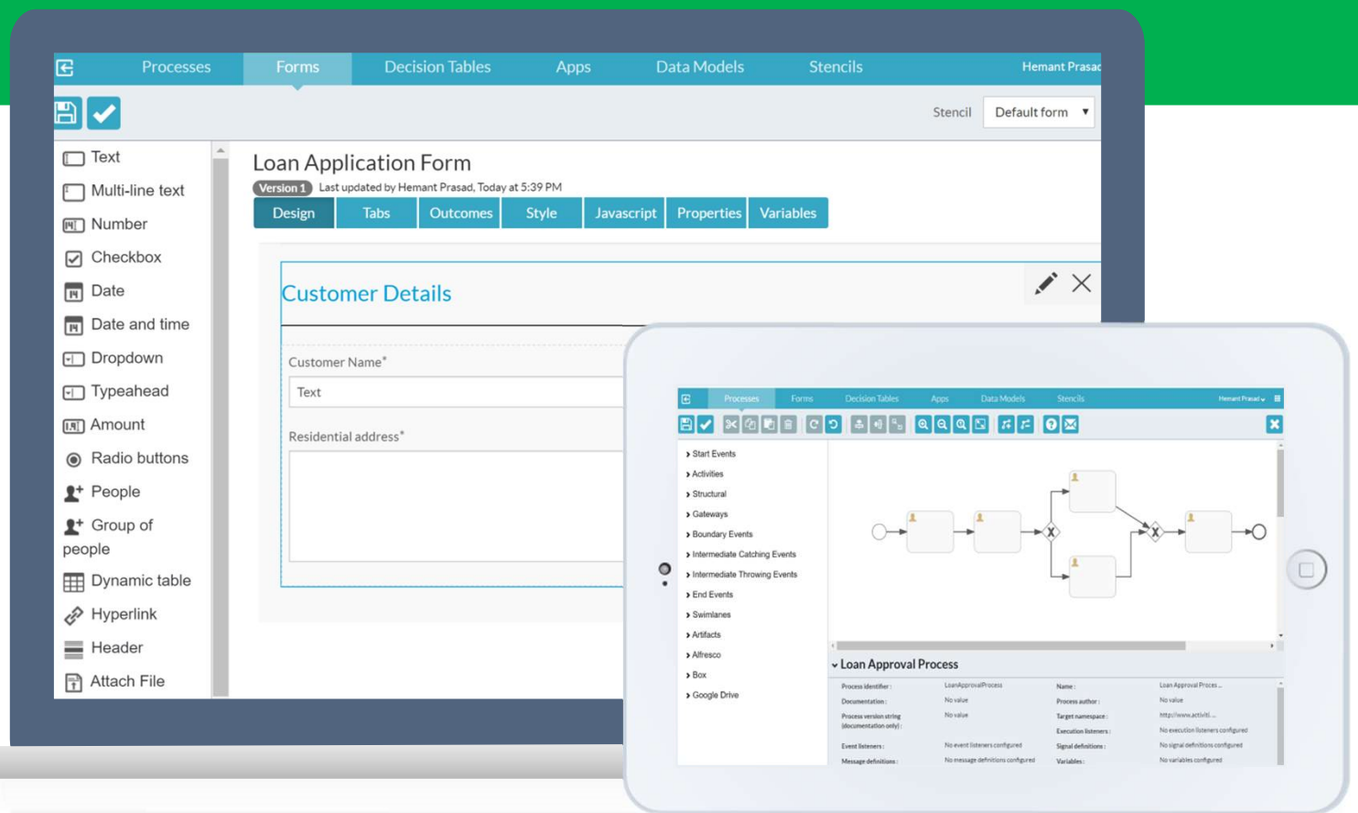
Access and work on tasks from anywhere and anytime, including iOS and Android devices using native app.

DIGITAL Workspace

CREST

TASK WORKSPACE

Design and optimize your business process and case applications online



ONLINE FORMS DESIGNER

Convert physical forms into electronic forms with drag-n-drop online form designer, within minutes.

ONLINE PROCESS DESIGNER

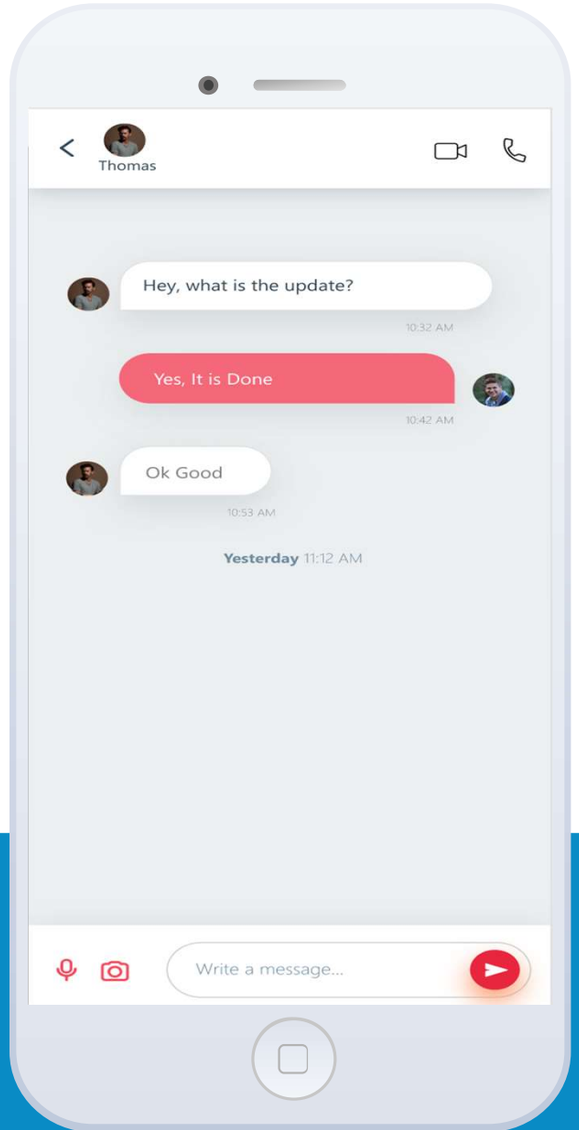
Design, simulate and deploy business process using online easy-to-use drag-n-drop, BPMN2.0 process designer.

PROCESS ANALYTICS DESIGNER

Access standard reports or generate custom reports using process data within minutes to analyze performance of your business process and tasks.

DIGITAL Workspace

CREST



UNIFIED COMMUNICATION

Real-time communication for business continuity, collaboration and productivity.

TEAM CHAT

Real-time chat with one or more people.

VIRTUAL MEETINGS

Schedule and conduct online meetings with your colleagues and guests.

OMNICHANNEL

Allow users from connect from any devices, desktop, mobile app as well dial-in.

SECURITY

End-to-end security for your virtual calls and meetings. Store recordings securely.

Facilitating real-time communication and collaboration in the team to instill the culture of working from anywhere, anytime to ensure business continuity and better productivity.

DIGITAL Workspace

CREST

iDW Advantages

Business Benefits of using Intelligent Digital Workspace

BUSINESS CONTINUITY

Guaranteed availability of your data, business processes and team communication anytime, anywhere to ensure business continuity.

USER PRODUCTIVITY

Online task allocation, task tracking, smart communication aids user productivity.

DATA SECURITY

Security of your application, data and communication is ensured all the times by the best in the industry safety standard protocols.

DIGITAL
Workspace

CONTACT US

THANK YOU FOR YOUR TIME

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CREST